**Remote Yamhill County network access using GlobalProtect**

You now have GlobalProtect, a remote access software application, installed on your laptop. GlobalProtect enables connection to the Yamhill County network when you are off the Yamhill County campus and have wireless internet connection.  GlobalProtect replaces the Remote Desktop (RDS) software you have been using to connect to the Yamhill County network.

Before you take your laptop off the Yamhill County campus to use GlobalProtect for the first time be sure to have logged into the laptop at least once so it has your current Windows login password saved within Windows.

To use GlobalProtect when you are off the Yamhill County campus you must be in a location that has a wireless internet service.

Once you unlock your laptop, you can find GlobalProtect in the system tray located next to the date and time in the lower right-hand corner of your laptop display. Open the system tray by clicking on the inverted V symbol.
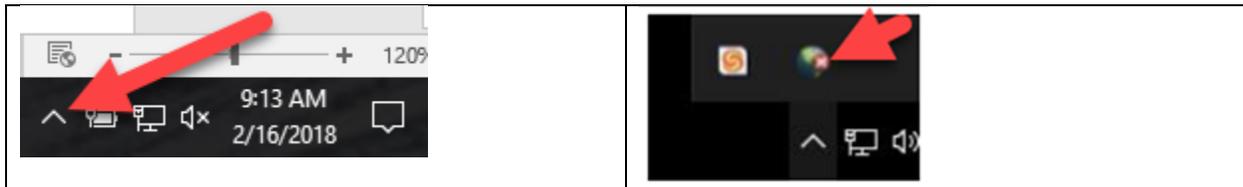


The GlobalProtect icon is the globe image.  If the GlobalProtect icon has a red X it means that Global Protect is not connected yet. If you are on the Yamhill County campus or at a location that does not have wifi this will occur.  If you are accessing a secure wifi internet connection make sure you have entered the wifi password and are connected.

You can also find GlobalProtect by searching in Windows.  Windows search varies by Windows version. If you are using Windows 10, click on the Windows icon in the lower left of your laptop screen and start typing Global Protect.
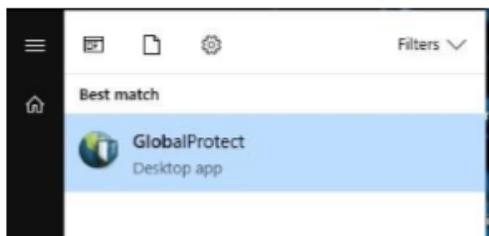


Once you have located the GlobalProtect icon double click to bring up the login screen like the image below.  Verify the Portal is secure-1.co.yamhill.or.us.  Type in your county network user name and password.  Click "Apply".
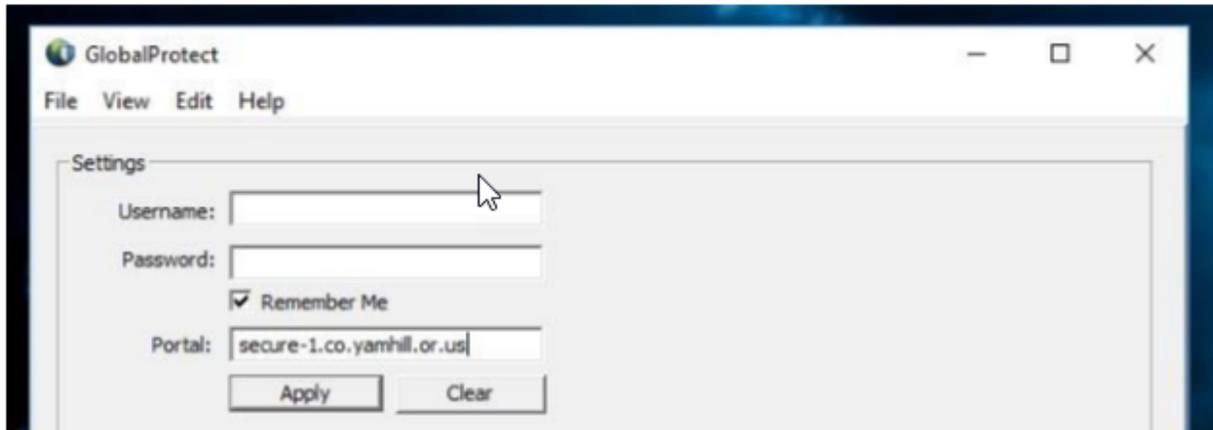
GlobalProtect will automatically connect you to the Yamhill County network. Connection is confirmed by a shield symbol that appears on the icon indicating you have made connection to the network.



**IMPORTANT: SHARED COMPUTERS**
If you are using a shared laptop or desktop computer be sure to always restart the computer instead of logging out to fully disconnect your GlobalProtect session.**

Frequently asked questions:

Question: Do I need to logon to GlobalProtect each time I need to use my laptop off campus?
Answer: You need to logon and enter your username and password the first time you use Global Protect. After the first time you will not be prompted to enter it again unless your password has changed.

Question: The red X had not disappeared?
Answer: Make sure you are connected to a wireless internet.

Question: The portal is not "secure-1.co.yamhill.or.us". Now what?
Answer: Type in   secure-1.co.yamhill.or.us

Question: I share a computer with other Yamhill County staff. What happens if I do not restart the computer at the end of my session?
Answer: It will stay connected to GlobalProtect in the background as the original username/password and cause issues for the next user attempting to put in their username/password which will in turn cause problems for both users. Please always be sure to restart the computer every time you are done using the computer and leaving the office.